

NOTICE

TEMPORARY BRANCH CLOSURE

To Our Valued Customers,

Please be advised that the Eastern Caribbean Amalgamated Bank has been notified that there may be a possible COVID-19 exposure at our Coolidge Branch. As an immediate response to protect the health and safety of our customers and staff, we wish to advise of the **temporary closure of the Coolidge Branch from today Tuesday, February 23, 2021**. In accordance with the COVID-19 protocols, employees at this branch will remain in quarantine until cleared to return to work. We will advise the opening date of the branch in due course.

Customers who require in-branch services during the period of closure are directed to our Woods Centre and Dockyard locations. Please see below table for list of available services.

Open Monday - Friday

Woods Centre and Dockyard

(8:00 a.m.-12:30 p.m.) (8:30 a.m.-12:30 p.m.)

- Cash Withdrawals over EC\$2,700
- Cheque Cashing and Cheque Deposits
- New Applications (by appointment only)
 - Card application
 - MOREBanking registration
 - Night Deposit Service
 - Deposit Accounts
 - Loans
- Cheque book and Card Collection
- Night Deposit Services
- ATM Services – Deposits, Withdrawals

Temporarily Closed

Redcliffe Street

- Night Deposit Services
- ATM Services – Deposits, Withdrawals

Coolidge

- ATM Services – Deposits, Withdrawals
- Night Deposit Services (Please note processing may be delayed.)

We encourage customers to continue to use our ATMs and MOREBanking services for : Withdrawals, Deposits, Wires/Drafts, EFT Payments, Transfers, Bill Payments, Peer to Peer and Cheque Book Orders. Only visit the branches to conduct transactions that are not available via our ATMs and MOREBanking services.

We apologize for any inconvenience as the Bank continues to prioritize the safety and well-being of both its customers and staff.

MANAGEMENT