



Your New ECAB Visa Debit Card (Former Scotiabank Customers)

November 09, 2022

Dear Valued Customer,

Re: Your New ECAB Visa Platinum Debit Card

In preparation for full integration, in January 2023, we want to ensure you have all you need to conduct your banking without interruption. We are therefore pleased to advise that you can now collect your new ECAB Visa Platinum Debit Card.

If your current card is expiring between November and December 2022, you will still need to collect your renewal card as customary, as **your new debit card will be activated upon completion of system integration on January 23, 2023**. Kindly note that you should continue to use your current card until this date.

Current Cards
 (active until January 20, 2023)



New Visa Platinum Card
 (to be activated by January 23, 2023)



Please collect your card from the following locations and **ensure to bring valid government-issued ID for verification.**

Last Name	Location
A to E	Woods (former BNS location)
F to Z	High Street

NB: If you currently have an ECAB Visa Platinum Debit Card, you will not be required to collect a new card as your accounts will be linked to your existing Platinum Debit Card when the integration is complete. Additionally, business customers with an assigned card account number are not required to collect a card.

For more information on your new debit card, we invite you to visit our Personal Banking – Card Services page on our website or review details in branch.

Remember your new ECAB Visa debit card will not be activated until full integration has been completed so please keep it in a safe place and continue to use your current debit card. As we get closer to full integration, we will share additional information pertaining to your debit card and other products and services to ensure a smooth transition.

For more information on our products and services, you may visit our website at www.ecabank.com or contact our Client Services Centre at (268) 480-6187 or info@ecabank.com.

Thank you for making ECAB your **Bank of Choice** and **Financial Partner for Life**.

MANAGEMENT

